ESR – a Workforce Service delivered by the NHSBSA

The ESR Property Register functionality enables organisations to record and track all items allocated to an employee such as, FFP3 Face Mask devices, lease cars, laptops, mobile devices, staff uniforms etc., which have a significant financial impact on the organisation if not returned by employees when they leave.

ESR enables the organisation to delegate this task as required;

- Central control via the HR responsibility
- Local control e.g. IT via a dedicated property register responsibility
- Controlled directly via managers or supervisors using self service
- Notifications and Reporting.

The Property Register can be accessed via the following User Responsibility Profiles (URPs);

- Property Management
- Administrator, Supervisor and Manager Self Service
- HR Administration.

A mix or all of these can be used so that property allocated by various departments is captured, therefore avoiding omissions. For instance the IT team may only allocate mobile devices and laptops, Facilities may record uniforms and PPE. HR might only allocate ID badges and the manager may record lease cars etc.

When an employee has property entered against their record on ESR, they can view the Property Register in read only mode via Employee Self Service and Employee Self Service (Limited Access) URPs. Employees are not able to add, update or amend their own property. Any changes would need to be made by their line manager/supervisor or those with the HR or Property Management URP access.

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|--------------------|--|-----------------------------------|--|--|---|--|--|--|
| Property Register | | | | | | | | |
| | | 11979 | | | | | | |
| Proper | ty Register | 8424 | | | | | | |
| Proper | empoyee remote 2000 ty Register I Item Name | Asset Number | Start Date | End Date | Status | | | |
| Proper M 2 © | Inputyor Kininga August ty Register Inom Name Portable Computer | Asset Number 036432 | Start Date 01-Sep-2015 | End Date | Status | | | |
| Proper M 2 0 | v Register (Intern Name Portable Computer Portable Computer | Aaset Number 026432 L030069 | Start Date 01-Sep 2013 01-Jan 2013 | End Date | Status | | | |

- When the user has access to HR URP property searches can be performed via Folders under the Special Information
- A 'Leavers with Property' notification is sent to the Property Register role holder a week before the employee's actual leaving date.

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Electronic Staff Record

Recording Property Management on ESR

Benefits

- ✓ Employees can see what property or equipment is registered against their record and ensure it is returned upon leaving the organisation or changing roles.
- ✓ All property registration entrants are reportable and auditable further improving the reliability of the organisation's property records.
- ✓ Provides the organisation with the ability to track and trace the property and equipment issued to employees as well as the date upon return of the equipment or property.
- ✓ Enables the NHS to monitor the use of particular national items e.g. FFP3 Face Masks, make & model of particular brands etc.
- Organisations can understand and review the distribution of particular equipment to its employees and make informed decisions on the use and procurement of such equipment.
- ✓ As part of the Leavers process, the Property Register can serve as a reminder at termination, of what equipment is held by an employee and needs to be returned to the organisation in good time, avoiding unnecessary replacement costs.
- The capability is flexible and easy to use by both managers and multiple departments.

How to record an issued or returned item in the Property Register

| (N) Prope Enter Pro | erty Register operty Register | | |
|---------------------------|----------------------------------|---------------------|-------------|
| inter Dreports Depi | ister Snecial Informa | tion(Smith Mr. Ben) | 8.6 |
| mer Propeny Regi | ister opecial informa | | State State |
| Start Date | End Date | Detail | |
| Start Date 23-AUG-2016 | End Date | Detail | |

A national list of items is automatically provided. However, organisations can also add their local items for use. The Asset Number field is an optional free text field which is also reportable.

It is recommended best practice that locally added items should be prefixed with the organisation's VPD number.



Electronic Staff Record

Recording Property Management on ESR

During the SSHR termination process if the employee being terminated has any property assigned to them (i.e. in the property register) this will be displayed to the person performing this function.

Additionally, the following people will also be notified that there is property assigned to the person being terminated;

- The employee's recorded line manager will receive a notification one week (7 Days) before the termination date/last working day and again on the actual termination date/last working day.
- Holders of the "Property Register" role will receive a "Leavers with Property" notification one week before the employees leave. The notification will contain details of the employee e.g. where they work, their email address, their manager and email address as well as details of the property they have.

The FYI notification will remain open in each role holder's worklist until it is closed



An example of the notification is shown here:

| Worklist > Bradley05, Mr. Derek (20101327) has been terminated and has property assigned to them | |
|--|---------------------------------|
| Information This notification does not require a response. | |
| From SYSADMIN To Leese05, Vivian Sent 07-Apr-2017 15:11:36 ID 324031 | OK Reassign Request Information |
| Summary: BradleyOS, Mr. Derek (20101327) has been terminated and has property assigned to them. Supprovideo: Details: Name: Employee Number: | |
| Email Address: Person Declark: Latt Day of Working: 04-APR-2017 Employee Email: | |
| Assignment Details: Assignment humber: Organisation Location: | |
| Property Details: (Where the table below has no rows then all items have already been actioned) tem Asst Number: Start Date End Date Badge D0 1920 01-10 PR-2017 31-MAR-2018 Mobile Phone 07122 45-078 01-MR-2017 31-MAR-2018 Portable Computer 23/902 Lenovo 01-APR-2017 31-MAR-2018 | |
| Return to Mordlist | OK Reassign Request Information |

Adding local items to the List of Values in the Property Register.

Additional property items can be added to the list of values and this can be actioned via the following URPs;

Local HRMS Systems Administration or Local HRMS Systems and User Administration using the guidance which is found in the <u>ESR User Manual</u>

If you wish to stop the item being available in the Property Register, go back and add a date into the 'Enabled To' field.

Be aware that adding an End Date does not remove or End Date the item from existing employee records, it only prevents the item from being available to be chosen in the future.



Electronic Staff Record

Reporting and Auditing Property Register Items

Using ESR Business Intelligence, a number of reports can be run from the NHS Staff in Post Dashboard under the Property Register tab providing a range of information regarding the Property Register. The following analyses are available;

- Property Register analysis will show the number of Property Register entries grouped by Staff Group or organisation Levels 1-4.
- Property Register Timeline analysis shows the number of Property Register entries over a period of time (default previous 12 months).
- Property Register Detail analysis shows the detail of Property Register entries at an effective date (as defined by the user).

An Example BI Property Register Detail Report is shown below.

| Group by Org L2 😺 and Org L3 😺 and 🔍 OK | | | | | | | | | |
|---|-------------------|------------------------|-----------------|--------------------------|--------|--------|---------------------------------|-----------|--------------|
| e Number | Assignment Number | Employee Email Address | Supervisor Name | Supervisor Email Address | Org L2 | Org L3 | Staff Group | Item Name | Asset Number |
| | 01234567-4 | johnsmith@esr.nhs.net | Bloggs, Joe | bloggs.joe@esr.nhs.net | Org L2 | Org L3 | Add Prof Scientific and Technic | Item Name | Asset Number |
| | 01234567-4 | johnsmith@esr.nhs.net | Bloggs, Joe | bloggs.joe@esr.nhs.net | Org L2 | Org L3 | Add Prof Scientific and Technic | Item Name | Asset Number |
| | 01234567-4 | johnsmith@esr.nhs.net | Bloggs, Joe | bloggs.joe@esr.nhs.net | Org L2 | Org L3 | Administrative and Clerical | Item Name | Asset Number |

Further Information

Further information can be obtained from the links below:

- ESR USER MANUAL
- BI Reporting- Property Register

Next steps?

Firstly, you need to contact your NHS ESR Functional Account Manager who can help advise on which of the options is most suitable for you to progress. Your NHS ESR Functional Account Manager details can be found on the ESR Hub. Details for your regional contacts can be found via the links below:-

- London
- South of England
- Midlands and East of England
- North of England •
- Wales.



Interested in implementing the Property Register in ESR? Your NHS ESR Functional Account Manager can talk to you about how to do this.

Before you get started, why not access our helpful guides on our support sites by clicking here.