UN2953 1 of 1 30th SEP 2020	Electronic Staff Record Programme USER NOTICE	**NHS**
Title	ESR Release 47.1.1.0 Notification of Downtime	
Purpose	**To inform users of planned downtime for ESR Release 47.1.1.0**	
Intended Audience	**All ESR & DW Users**	

SUBJECT
Users are advised that the ESR Production Service, e-Learning, ESRBI, ESR Data Warehouse, ESR Portal and TRS will be withdrawn at 18:00 on Friday 02nd October 2020, in order to apply Release 47.1.1.0

DETAIL
Release Notice detailing the content of R47.1.1.0 will be issued later this week.

The period of downtime is estimated to be 14 hours and the Service is expected to become available by 08:00 on Saturday 03rd October 2020.

Users are asked to note the 18:00 closure time for the on-line Service on Friday and co-operation is requested to ensure that all Users are logged off by 18:00.

Users are also advised that some ESR batch queues *maybe* held from 16:00 on Friday to ensure R47.1.1.0 changes can be deployed in a timely manner.

ACTION REQUIRED
Organisations are advised to ensure that they internally communicate the downtime to all Self Service and Learning users.

FURTHER INFORMATION
ESR, e-Learning, ESRBI, ESR Data Warehouse, ESR Portal and TRS will be unavailable during this period of downtime.

The TRS, ESS over the internet and ESR Portal services will display maintenance pages.

NEXT UPDATE
None