


UN2961 1 of 1 28 th OCT 2020	Electronic Staff Record Programme USER NOTICE	
Title	Pay Advice Deliveries over the Christmas Peak Periods	
Purpose	To advise users of temporary change to pay advice delivery service	
Intended Audience	ESR Payroll Managers & Payroll providers	

SUBJECT

Pay Advice Deliveries over the Christmas Peak Periods

DETAIL

During the busy Christmas delivery period, DPD have advised us that they will be suspending the pre 10:30am and pre 12:00 noon services from 23rd November 2020 to 3rd January 2021. All deliveries will be 'next day' only.

The reason for this is that during the pandemic there has been a significant increase in the number of deliveries required, this is forecasted to further increase in this peak period. Therefore, during this peak period DPD need to suspend the premium services to allow the drivers more effective routing in order to maximise the number of deliveries that can be made.

We apologise for any inconvenience caused during this period.

ACTION REQUIRED

None.

FURTHER INFORMATION

None.

NEXT UPDATE

No further update is required.