UN2984 1 of 2 07th JAN 2021	Electronic Staff Record Programme USER NOTICE	**NHS**
Title	NHS Digital Mail Migration and ESR Workflow Emails	
Purpose	To advise users of the impact of the NHS Digital Mail Migration on ESR Workflow Emails	
Intended Audience	All users	

SUBJECT

As part of NHS Digital's NHS Mail migration, we have been informed that the ESR workflow mailboxes will be migrated on the 11th January 2021.

DETAIL

The mailbox limits being introduced by this migration mean that changes are required within the ESR set-up to ensure that workflow emails continue to flow successfully between ESR and our users. In order to ensure that these ESR changes are in place before the 11th January 2021 we intend to make them on Saturday 9th January 2021 and this means that emails from ESR will be suspended between 7am and 12pm on Saturday morning.

We will publish a notification on the ESR Hub informing users of this suspension.

ACTION REQUIRED

Whilst our discussion and due diligence have suggested that these changes will have no impact to our user organisation beyond the initial implementation, we would strongly suggest that you consider the following:

- As this will have no impact on the delivery of notifications, advise your managers and professional users in particular to check ESR directly for any new notifications requiring approval during the first week following the NHS Digital migration;
- Inform your users that ESR e-mails will be suspended on Saturday morning – this is particularly relevant to any user who require the password reset function during this period'
- Add the following mailboxes to your "safe list":

  esr.wfmprod1@nhs.net
  esr.wfmprod2@nhs.net
  esr.wfmprod3@nhs.net
  esr.wfmprod4@nhs.net
  esr.wfmprod5@nhs.net
  esr.wfmprod6@nhs.net
  esr.wfmprod7@nhs.net

NOT PROTECTIVELY MARKED

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esr.wfmprod8@nhs.net
esr.wfmprod9@nhs.net
esr.wfmprod10@nhs.net

FURTHER INFORMATION

Please note that this will mean that, dependent on which mailbox the notification email is received from, you will see a different description.

For example, from Mailer 1, the email will be from;

 WFMPROD1, Esr (NHS ELECTRONIC STAFF RECORD) <esr.wfmprod1@nhs.net>

We apologise for the short notice of the changes we are required to make to the ESR solution as a result of this migration.

NEXT UPDATE

None planned