


UN2985 1 of 1 18 January 21	Electronic Staff Record Programme USER NOTICE	
Title	Closure of ESR Infopoint	
Purpose	To advise users of the closure and termination of accounts on ESR Infopoint.	
Intended Audience	All users	

SUBJECT

ESR Infopoint will be closed and user accounts terminated on the 1st February 2021.

DETAIL

The ESR Hub is now the source of information related to ESR and information from supporting websites has been migrated into the ESR Hub. As a result, ESR Infopoint will be closing with effect from Monday 1st February and all user accounts will be terminated.

ACTION REQUIRED

None

FURTHER INFORMATION

Please be aware that previous “How to” Guides from ESR Infopoint will be integrated into the ESR User Manual.

User templates, such as change of Payroll Provider, change of delivery address and change of BACS details will be made available via the ESR Service Desk and accessible when creating the relevant “Request for new service”.

Following the closure, should there be content that was on ESR Infopoint that you are unable to locate on the ESR Hub, please contact your IBM ESR Client Relationship Manager.

NEXT UPDATE

None planned