


UN3034 1 of 1 5 May 2021	Electronic Staff Record Programme USER NOTICE	
<b>Title</b>	NHS Digital Care Identity Service Migration to the Cloud	
<b>Purpose</b>	Inform users of ESR services affected during the migration	
<b>Intended Audience</b>	ESR – Smartcard & Registrations Users	

## SUBJECT

NHS Digital Care Identity Service Migration

## DETAIL

As per the NHS Digital CIS Live Changes service update (see further information below), the Live Care Identity Service (CIS), which is used for ESR Smartcard Authentication and ESR Registrations transactions, is being migrated to the Cloud by NHS Digital.

The transition will take place between Friday 7<sup>th</sup> May at 18:30 and is expected to complete Monday 10<sup>th</sup> May by 20:00.

During this period, Smartcard Authentication will remain available. However, as the Care Identity Service application will be unavailable, ESR Interface to CIS Registrations services will be unavailable (including ESR RA Workbench functionality such as new Smartcard and Smartcard record association requests). These requests will be held and queued during this period and will be sent once the service is re-enabled.

## ACTION REQUIRED

Please ensure your organisation has reviewed the information provided by NHS Digital in the link below:

<https://digital.nhs.uk/services/path-to-live-environments/path-to-live-environment-news/news---week-commencing-26-april-2021>

## NEXT UPDATE

None Planned