


UN3075 1 of 2 26 th AUG 2021	Electronic Staff Record Programme USER NOTICE	
Title	Impact of Pay Awards Implemented in Release 50 3 0 0 on Processes	
Purpose	To inform users of potential delays in processing whilst the backdated pay award calculations are processed in ESR	
Intended Audience	All ESR & DW Users, plus third-party suppliers that receive information from ESR interfaces	

SUBJECT

Users are advised that implementation of the Pay awards in Release 50.3.0.0. requires a large volume of data to be processed in order to calculate the back dated payments to April 2021 using the RetroPay processing.

The volumes of data may cause delays in processing on ESR especially the creation of outbound interface files and the BI Data Refresh process

DETAIL

Information on the expected BI Data Refresh delays is provided in the Downtime User Notice for this release UN3074.


We do not have full information on the expected delays in relation to the Outbound interface files at this point but are expecting that production will be delayed and that files may be produced later in the day than normal, or on occasions on a later day, whilst this high volume of processing is being undertaken.

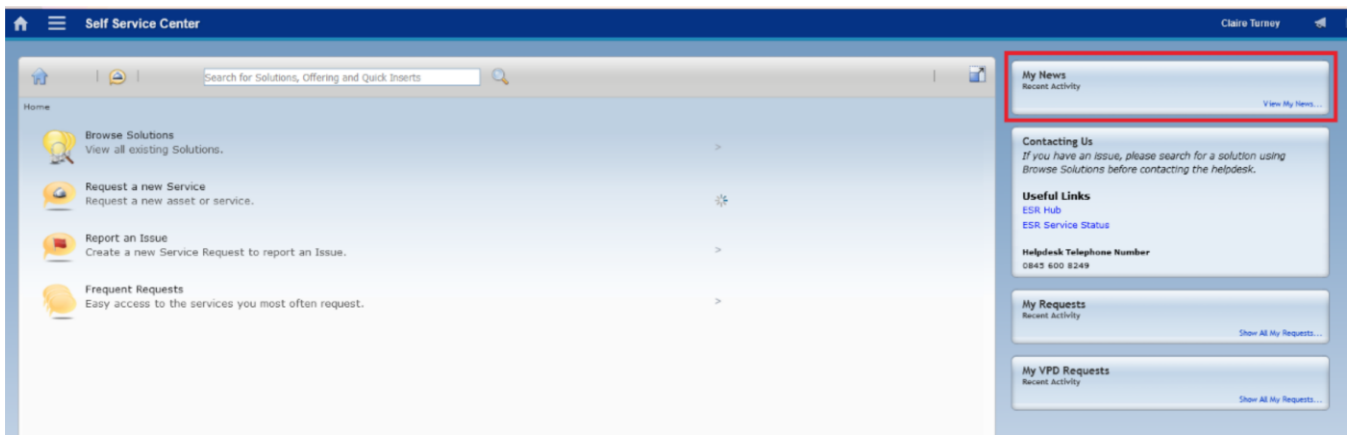
The Service Desk Bulletin Board and ESR hub will be updated every morning by 08:30 to advise of the current state of these processes and estimated timescales.

We apologise for any inconvenience at this busy time for organisations.

ACTION REQUIRED

Organisations should check the daily updates on the Service Desk under 'My News' (<https://servicedesk.esr.nhs.uk>) per below screenshot, and current status on the ESR Hub (<https://my.esr.nhs.uk>) before raising SRs if files are not received as expected.

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NEXT UPDATE

None