

UN3105 1 of 2 09 <sup>th</sup> NOV 2021	Electronic Staff Record Programme <b>USER NOTICE</b>	
<b>Title</b>	<b>New Java Certificate / Pop up message</b>	
<b>Purpose</b>	<b>To advise all ESR Organisations of a new certificate being added to the service on Wednesday 10<sup>th</sup> November</b>	
<b>Intended Audience</b>	<b>ESR Smartcard and Professional Forms Users</b>	

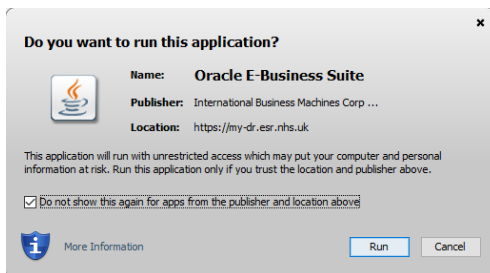
## SUBJECT

New Java Certificate / Pop up message

## DETAIL

Users are advised that an updated Java certificate will be applied to the ESR service overnight Wednesday 10<sup>th</sup> November. Once applied, a pop up message will be displayed on the first log in attempt. The pop up will be similar to the screenshot image shown below (location will be as follows):

Publisher: International Business Machines Corporation  
Location: <https://my.esr.nhs.uk>



The image above is the screen shot of the pop up that will be displayed.

## ACTION REQUIRED

Users are advised to:

1. Check the box - 'Do not show this again for apps from the publisher and location above'
2. Click on Run

This is a one time process and users are advised that it may take slightly longer to login than normal. Users are advised to be patient and allow the process to complete and not attempt to login again.

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**NEXT UPDATE**

None