


UN3161 1 of 3 09 th MAY 2022	Electronic Staff Record Programme USER NOTICE	
Title	Internet Explorer 11 & Java Web Start (JWS) Update	
Purpose	Inform users about progress made with the IE11 / JWS pilot	
Intended Audience	ESR Professional Users / IT Leads	

SUBJECT

Further to UN3146, an issue preventing organisations from using Java versions above 1.8.0_281 has now been resolved. Therefore, organisations are now invited to enable Java Web Start (JWS) to enable users to use browsers other than Internet Explorer 11.

DETAIL

Users that access the ESR Java based core forms were required to use Internet Explorer 11 until recently.

Since late 2021, the ESR programme has been working on a change to ESR to enable it to work with browsers other than IE11 (specifically Edge and Chrome). We are currently in the process of piloting the new capability with a number of Employing Organisations. To date the Pilot has been successful, however the process identified a small number of issues that required fixes. The main issue that was preventing organisations from progressing with the use of JWS was that it could not be used with versions of JRE greater than 1.8.0 update 281 without encountering issues. The issue was:


Web forms opened from the Java forms do not open. For example:

1. Opening the Workflow List from the Java based navigator
2. Opening ESR BI from the Java based navigator
3. Attempting to associate an employee with a CRS record from the Enter & Maintain form

This issue was resolved in the release over the Bank Holiday weekend. We therefore invite organisations who were not able to progress with their usage of JWS due to this issue to begin their initial testing and migration once again.

One issue remains for which fixes are provisionally scheduled for the end of May 2022. However, this should not prevent organisations from enabling JWS at this stage. The remaining issue is:

For users accessing via smartcard, upon timing out of the session due to inactivity, it is not possible to resume the session and the user is forced to login again. The timeouts trigger when Smartcard users with professional URPs resuming after 20 min of inactivity are presented with the log out page. The user then needs to log back in and navigate back to where they were.


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Once the fixes for the above issue have passed their testing cycle, we expect to provide an updated MM-0100 document to all Employing Organisations that use ESR. The updated MM-0100 will contain details of how Employing orgs can access ESR with browsers such as Edge & Chrome (Firefox remains unsupported). The availability of the updated MM-0100 will be communicated to all organisations that use ESR via an ESR User Notice and will set out that local IT departments need to be notified of the changes.

ACTION REQUIRED

If organisations previously discontinued their initial testing and migration due to an issue meaning they could not use a version of JRE above 1.8 update 281, we invite organisations to resume their plans as this issue has now been resolved.

The current copy of the JWS guidance document that describes how to enable JWS is available on the ESR Hub [here](#). If you have any problems following the User Guide, please log a Service Request (SR) in the usual way.

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FURTHER INFORMATION

None

NEXT UPDATE

A further user notice will be issued once the deployment of the remaining fixes has been applied.