


UN3164 1 of 2 23 rd MAY 2022	Electronic Staff Record Programme USER NOTICE	
Title	Addition of E-learning packages to the ESR Hub	
Purpose	To advise Users that the ESR Education E-learning will be available via the ESR Hub	
Intended Audience	All ESR Professional Users	

SUBJECT

ESR Online Education

Following on from the improvements to the ESR Education offerings, as advertised in the ESR News March 2022 edition, we are now pleased to announce a change to the delivery of the E-learning packages.


DETAIL

After the success of the changes being made to ESR Education, the ESR Team has taken further steps to enhance the Customer journey and experience.

During week commencing 6th June 2022 the online courses, previously hosted on ESR Education Online, will be available via the “Looking For Help” section on the ESR Hub website, and ESR Professional Users will no longer need to move away from the ESR Hub to access the courses.

ACTION REQUIRED

ESR Professional Users are encouraged to use these E-learning packages to assist with supporting new starters who are new to using ESR Self Service and, where required, refresher courses.

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FURTHER INFORMATION

None

NEXT UPDATE

A further User Notice will be issued to advise when the E-Learning packages are available on the ESR Hub.