


UN3169 1 of 3 01 st JUNE 2022	Electronic Staff Record Programme USER NOTICE	
Title	National e-Learning Changes – May 2022	
Purpose	To advise users of changes to national available e-Learning and associated competence.	
Intended Audience	All Learning Administrators and e-Learning users	

SUBJECT

Updates to e-Learning courses are available in ESR.

DETAIL

Freedom to Speak Up in Healthcare in England
Speak Up, Listen Up, Follow Up




National Guardian
Freedom to Speak Up

This e-Learning is aimed at all senior leaders including executive board members (and equivalents), Non-Executive Directors, and Governors to help them understand their role in setting the tone for a good speaking up culture and how speaking up can promote organisational learning and improvement.


Course Name	Provider
000 Follow Up - For Senior Managers	HEE e-Learning for Healthcare

Introduction to Health and Justice Careers
An introduction to health and justice services, the roles within them, and how they make a difference.



This e-Learning course is designed to provide a basic overview of the services commissioned by NHS England, Health and Justice, and the career options within these services.

Course Name	Provider
000 Introduction to Health and Justice Careers	HEE e-Learning for Healthcare

UN3169 2 of 3 01 st JUNE 2022	Electronic Staff Record Programme USER NOTICE	
Title	National e-Learning Changes – May 2022	
Purpose	To advise users of changes to national available e-Learning and associated competence.	
Intended Audience	All Learning Administrators and e-Learning users	



This course is for frontline and admin staff in health and social care who are responsible for sharing confidential information as part of their jobs.


Course Name	Provider
000 Information sharing: advanced Information governance for frontline staff	HEE e-Learning for Healthcare



This course introduces the NHS Community Pharmacist Consultation Service (CPCS), which launched in October 2019 taking referrals from NHS 111. Referrals from general practice for minor illness symptoms started in November 2020. This e-Learning will provide guidance to staff in NHS 111 and IUC services about the service, as well as benefits to patients and NHS when referred to the service.

Course Name	Provider
000 NHS Community Pharmacist Consultation Service, IUC Call Handlers via NHS 111	HEE e-Learning for Healthcare

NOT PROTECTIVELY MARKED

UN3169 3 of 3 01 st JUNE 2022	Electronic Staff Record Programme USER NOTICE	
Title	National e-Learning Changes – May 2022	
Purpose	To advise users of changes to national available e-Learning and associated competence.	
Intended Audience	All Learning Administrators and e-Learning users	



The Demand and Capacity e-Learning courses support NHS staff to better understand demand and plan sufficient capacity so that patients do not have an unnecessary wait for treatment.

Course Name	Provider
000 Demand and capacity modelling for Community and/or Mental Health services	HEE e-Learning for Healthcare

ACTION REQUIRED

None.

FURTHER INFORMATION

None.

NEXT UPDATE

No further update is required.