UN3236 1 of 2 7 th November 2022	Electronic Staff Record Programme USER NOTICE	NHS
Title	Withdrawal of the ESR COVID Resource Hub	
Purpose	To inform users of the planned withdrawal of the ESR Covid Resource Hub	
Intended Audience	All ESR Users	

SUBJECT

Withdrawal of the ESR COVID Resource Hub.

DETAIL

The ESR Covid Resource Hub will be withdrawn from use on 1st December 2022 and will no longer be available via the Discover Your ESR website.

The ESR Covid Resource Hub was developed in 2020 and contains helpful tools and factsheets that give Organisations and Users step-by-step guidance to using ESR. It also provided ESR Leads and Managers with quick solutions to some of the most common workforce challenges during the pandemic.

The NHSBSA ESR Team conducted a survey of those accessing the ESR Covid Resource Hub in July 2022 and feedback showed that almost all the users accessing the information are employees looking for guidance about what to do when testing positive for Covid or looking for local Covid sickness reporting guidance.

The information and guidance contained in the Covid Resource Hub for Managers and Corporate Teams and employees via the DYESR website - <u>COVID-19 Resource Hub</u> - <u>Electronic Staff Record (esr.nhs.uk)</u> is available within existing ESR material on the ESR Hub.

Guidance about how to implement Employee Self Service can be found on the ESR Hub here: <u>https://my.esr.nhs.uk/dashboard/web/esrweb/implementing-employee-self-service</u>

Guidance about how to implement Manager Self Service can be found on the ESR Hub here: https://my.esr.nhs.uk/dashboard/web/esrweb/general-overview

There is a wide range of How To Guides on the ESR Hub: <u>https://my.esr.nhs.uk/dashboard/web/esredu/home/-/knowledge_base/esr-education/how-to-guides</u> that are designed to help managers and employees.

The Covid-19 User Notices can be found on the ESR Hub here: https://my.esr.nhs.uk/dashboard/web/esrweb/notifications/user-notices

NOT PROTECTIVELY MARKED

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The Covid Resource Hub will now display a message advising that the URL and the resources on the site will not be available from 1st December 2022.

ACTION REQUIRED

Organisations should review where the URL - <u>COVID-19 Resource Hub - Electronic Staff</u> <u>Record (esr.nhs.uk)</u> - for the ESR Covid Resource Hub is being used locally and remove it. It is important to communicate internally to all employees that the ESR Covid Resource Hub will no longer be available and ensure that managers and employees know where to access local Covid guidance.

FURTHER INFORMATION

None

NEXT UPDATE Not applicable