


UN3240 1 of 1 17 th November 2022	Electronic Staff Record Programme USER NOTICE	
Title	Issue with applicants sent from the NHS Jobs New Service not being successfully added into ESR.	
Purpose	To inform NHS Organisations using the NHS Jobs New Service of an applicant import issue into ESR, affecting a number of records.	
Intended Audience	All ESR Organisations using NHS Jobs New Service.	

SUBJECT

An issue has been identified which prevented some applicant records sent from the NHS Jobs New Service from being imported to ESR.

DETAIL

It has been identified that some applicant records that were sent from the NHS Jobs New Service to ESR have been rejected because the associated ESR Vacancy was erroneously reported as not being found.

This issue has now been investigated and resolved.

All vacancies submitted since 11th November will now match and import as expected. Vacancies prior to this date in some cases may be affected.

ACTION REQUIRED

If an NHS Organisation using the service has experienced an issue where an applicant record has not successfully imported to ESR when the vacancy exists in ESR, then please arrange for the applicant record to be manually entered into ESR.

FURTHER INFORMATION

None

NEXT UPDATE

None