


<p><b>UN3408</b> 1 of 1 26<sup>th</sup> February 2024</p>	<p><b>Electronic Staff Record Programme</b> <b>USER NOTICE</b></p>	
<p><b>Title</b></p>	<p>National Content Server Maintenance February 2024</p>	
<p><b>Purpose</b></p>	<p>To inform users of downtime for NHS England content servers</p>	
<p><b>Intended Audience</b></p>	<p>All ESR Learning Administrators and e-Learning users</p>	

**SUBJECT**

Planned downtime for the NHS England content servers, on Wednesday 28<sup>th</sup> February from 8:30 to 10:30 AM.

**DETAIL**

NHS England need to schedule downtime for their content servers, <https://cs1.e-learningforhealthcare.org.uk> and <https://content.learninghub.nhs.uk> to allow for a system update on Wednesday 28<sup>th</sup> February from 8:30 to 10:30 AM.

During this time e-Learning content held on these servers will not be accessible. All other e-Learning available through ESR is unaffected.

**ACTION REQUIRED**

Ensure that learners, administrators and internal helpdesks are informed of the period of downtime.

**FURTHER INFORMATION**

Any e-Learning hosted on these servers will be unavailable during this period of downtime.

A popup message will be added to the Portal during this time period to advise learners that e-Learning hosted by NHS England cannot be played.

**NEXT UPDATE**

No further update is required.