


<p>UN3503</p> <p>1 of 1</p> <p>9<sup>th</sup> October 2024</p>	<p>Electronic Staff Record Programme</p> <p>USER NOTICE</p>	
<p><b>Title</b></p>	<p>ESR Familiarisation Environment (EPRO) - Notification of Downtime</p>	
<p><b>Purpose</b></p>	<p>This User Notice informs Users of Planned Downtime for the EPRO environment</p>	
<p><b>Intended Audience</b></p>	<p>All users of the ESR Familiarisation Environment (EPRO)</p>	

**SUBJECT**

Notification of Downtime for the ESR Familiarisation Environment (EPRO)

**DETAIL**

Users are advised that the ESR Familiarisation environment will be unavailable from 8am on Friday 25<sup>th</sup> October 2024 until 9am on Wednesday 6<sup>th</sup> November 2024.

This is necessary to allow the environment to be refreshed and upgraded to ESR Release 62.0.

**ACTION REQUIRED**

If you have previously had access granted, the single master User ID provided in the service request raised will be reset to the original settings, including the password provided by IBM to allow access to the refreshed environment. No other data entered prior to the refresh will be retained. Any other user accounts or records that are required will need to be re-entered.

**FURTHER INFORMATION**

Organisations requiring new access following this refresh should submit a service request as advised in UN3404, which provides full details on how to request access to the ESR Familiarisation environment.

**NEXT UPDATE**

The next update to ESR Familiarisation Environment (EPRO) Notification of Planned Downtime will be published in January 2025.