

UN3676 1 of 1 17 th October 2025	Electronic Staff Record Programme USER NOTICE	
Title	NHS Interface Hub Certificate Update	
Purpose	To advise users of a prompt that may be displayed when using the NHS Interface Hub	
Intended Audience	Users of the NHS Interface Hub	

SUBJECT

The SSL certificate on the NHS Interface Hub is being updated.

DETAIL

The SSL certificate on the NHS Interface Hub is being updated between 12pm - 1pm on Tuesday 21st October. Some users may experience a brief issue when trying to connect to the NHS Hub and are advised to re-try if this happens. Users may see a message advising them that the Certificate has changed and they are advised to accept the new certificate.

ACTION REQUIRED

Users are advised to use the NHS Interface Hub as usual, taking the above into account.

FURTHER INFORMATION

No further information.

NEXT UPDATE

No further updates planned.