

UN3797 1 of 1 26 th August 2026	Electronic Staff Record Programme USER NOTICE	
Title	Availability of ESR Education Online Learning	
Purpose	To inform ESR users of a period of unavailability of the ESR Education Online Learning lessons.	
Intended Audience	All ESR users	

SUBJECT

Period of unavailability of the ESR Education Online Learning lessons.

DETAIL

As part of the Future NHS Workforce Transformation Programme, Infosys will assume responsibility of the ESR service from **1st September 2026**.

To facilitate this transition, all [ESR Education Online Learning](#) lessons on the ESR Hub, will be withdrawn on **Friday 28th August 2026** to allow for a period of rebranding.

ACTION REQUIRED

The content provided in the ESR Education Online Learning lessons is also available in the [ESR User Manual](#). Please refer to this site for guidance during the period of downtime.

In addition, Recruitment, HR, OLM and ESR Business Intelligence webinars are being delivered in September. To register please see the [ESR Events Calendar](#).

FURTHER INFORMATION

If you have any questions, please email the ESR Education Team:
esr.is-esrcourse@nhs.net

NEXT UPDATE

It is anticipated that the updated lessons will be available **w/c 5th October**. A further communication will be issued to provide an update.